



2017 Day of Quality Overview

GRQC is a collaborative network of organizations and individuals whose purpose is to stimulate and foster excellence in the products, services, and processes of all organizations and businesses in the community by sharing of resources, learning, and expertise in quality principles and practices.

Modeled after the United Way's Day of Caring, teams of process excellence professionals partner with local organizations for one day engagements to help improve their processes.

Resources requested from your organization:

- A Leader who will talk to a GRQC Leader, typically an executive from a Rochester-area business, for about an hour on 10/5/17 about the goals for your organization and how GRQC can help you.
- A Team Leader from your organization who:
 - Attends one to three meetings between 8/25/17 and 9/27/17 with our team to clearly define the improvement project and anticipated business results.
 - Attends the Day of Quality Kickoff meeting on 9/14/17 (virtual meeting).
 - Coordinates logistics for the Day of Quality on 10/5/17 related to start and end times, location, meeting space, parking and lunch arrangements.
 - Works with the team the entire day on 10/5/17 and takes responsibility for ensuring any action items from the event are completed.
 - Attends the Day of Quality Celebration on 10/19/17 and tells your story of the experience.
- A team from your organization that represents the roles involved in the process you want to improve. (These events are most successful when the people who do the work are included in the effort.) All team members are involved in the Day of Quality Event; most team members stay for the entire day.
- Some organizations include their entire team in the kickoff and celebration; others include their Executive Sponsor and/or Team Leader in these meetings.



2017 Day of Quality Application

Organization:	Application Date:
Project Name:	
Project Sponsor: Job Title:	Phone Number: Email:
Team Leader: Job Title:	Phone Number: Email:
Team Members	Job Title
Problem Statement:	
Project Goal:	
Who are the customers of this process?	
Benefits to customers:	
Anticipated Business Result (e.g. Improved Outcomes, Reduced Cost, Improved Efficiency)	

Please email the completed application form to Carolyn Dobie, @ cdobie@paychex.com

Deadline for applications is 8/16/17